Velcome to WENTIVIDE



A Resource Guide for New Wentzville Residents

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WELCOME!

Your Trash and Recycling will be picked up on:

You Reside in Ward # _____

How was your service today?

Please let us know! Send an email to Vitula.Skillman@wentzvillemo.org or call (636) 639-2010.

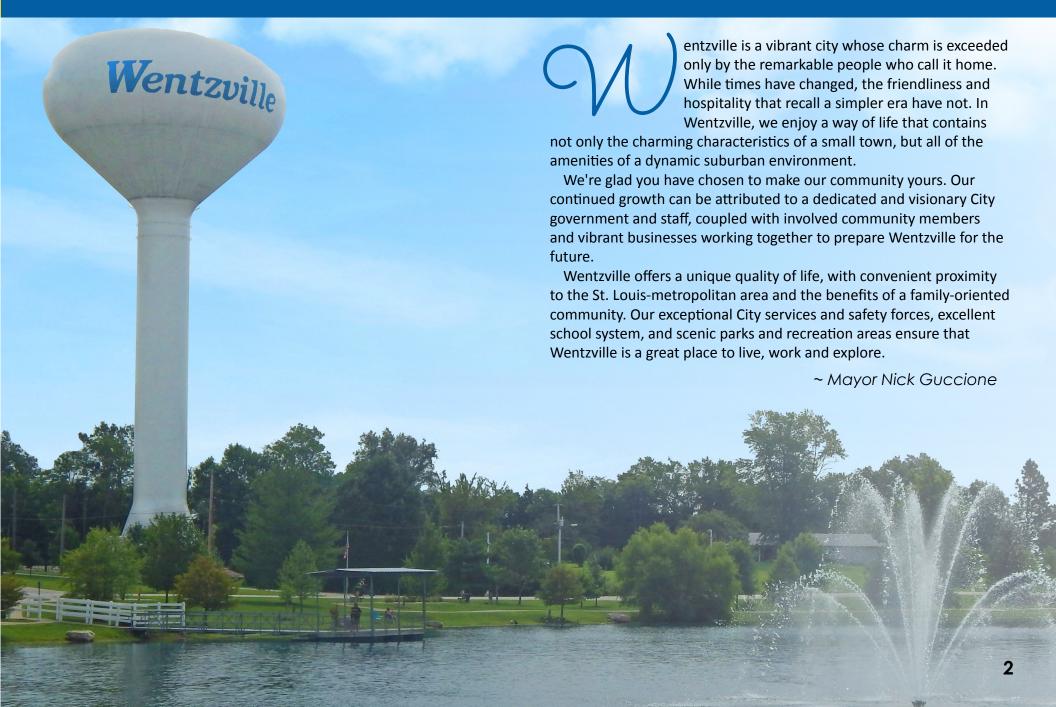
CITY OF WENTZVILLE

310 W. Pearce Blvd. | Wentzville, MO 63385 (636) 327-5101 | www.wentzvillemo.org

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| When people choose to move to Wentzville, they are choosing more than just a house — they are choosing a home. They are putting down roots and becoming part of our growing community. Welcome to our community. | " |

MAYOR NICK GUCCIONE, CITY OF WENTZVILLE





THE HISTORY OF WENTZVILLE



LOCATION

City Hall

310 W. Pearce Blvd. (636) 327-5101

Public Works

200 E. 4th St. (636) 327-5102

Law Enforcement Center

1019 Schroeder Creek Blvd. (636) 327-5105 (Police) (636) 639-2193 (Courts)

Parks and Recreation

968 Meyer Rd. (636) 332-9236

Utility Service Center

5 W. Pearce Blvd. (636) 639-2155

DEPARTMENTS

Administration, City Clerk, Human Resources and Procurement

Trash/Recycling, Streets, Water, Wastewater, Stormwater, Economic Development, Community Development, Code Enforcement, Building, and Planning and Zoning

Police and Municipal Court

Parks Administration, Parks Maintenance

Finance, Utility Payments (drive-thru only; no lobby service)

We are so glad you are now part of our great city. We offer a number of programs and services designed to enhance the quality of life of our residents, and we hope you will feel right at home!

The City cares about the people, business owners and thought leaders that make up our community. With that in mind, feel free to **contact us** with any questions or concerns. For additional, in-depth information please visit **www.wentzvillemo.org**. The website features information on many City services, details about upcoming meetings and events, and more.



The City of Wentzville has a Council-Administrator form of government as set forth in Chapter 79 of the Revised Statutes of Missouri. The Board of Aldermen is comprised of six members, two from each of the three wards. Board members serve staggered two-year terms and are responsible for determining policy, enacting ordinances and authorizing expenditures.

The Mayor is elected at-large for a four-year term. The responsibilities of the Mayor include serving as the chief executive officer of the City, attending and presiding over Board of Aldermen meetings, veto powers over legislation and appointing members to various boards and commissions.



Mayor Nick Guccione



Robert Hussey Alderman, Ward 1



Cheryl Kross Alderman, Ward 1



Sonya Shryock Alderman, Ward 2



Michael Rhoades Alderman, Ward 2



Matt Swanson Alderman, Ward 3



Linda WrightAlderman, Ward 3

BOARDS & COMMISSIONS

The City of Wentzville has a number of advisory boards and commissions comprised of volunteers from within the community who serve without compensation.

Generally, these commissions make recommendations to the Mayor and Board of Aldermen regarding actions and policies affecting municipal government, City departments and the community.

Citizens who desire to serve on a City board or commission may apply by contacting the City Clerk's office at (636) 327-5101 or by completing the Boards and Commissions application and forwarding it to the City Clerk's office at: 310 W. Pearce Blvd., Wentzville, MO 63385. You can download a copy of the application online at http://bit.ly/board-application.

For upcoming meeting dates and times, select "All Events" on the City's website at www.wentzvillemo.org.

CURRENT BOARDS & COMMISSIONS

Board of Adjustment

Board of Appeals

Downtown Committee

Economic Development Council

Parks and Recreation Board

Planning and Zoning Commission

Stormwater Committee



Trash & Recycling

The City contracts residential trash, recycling and yard waste collection through Wilson Waste Systems. Collection costs are consolidated with the water and sewer service monthly bill.

The services include weekly trash and recycling pickup and seasonal yard-waste pickup. All weekly items are collected on the same day in their own separate containers. Items should be placed at the curb by 6 a.m. on your scheduled collection day. (See the back cover for accepted recyclable items.)

Large-Item Pickup

Throughout the year, you can schedule a special pickup for large items such as furniture, carpet, mattresses, refrigerators, TVs or bicycles. There is a charge of \$18.25 per item for these large-item pickups. Pickups must be scheduled in advance. To schedule, please call (636) 639-2049 or (636) 639-2155.

Wentzville offers **free** large-item pickup during the first full week of May and the first full week in October each year. Check the website for upcoming dates. To participate in the free large-item pickup, simply place your large items at the curb by 6 a.m. on your regularly scheduled collection day. Please only four items per household. The following items **will not be accepted**: tires, batteries, waste oil, yard waste, concrete, bricks, railroad ties, any liquids, and car or engine parts.

Yard Waste Pickup

Yard-waste collections begin the first full week in March and continue through the last week of December. Cancellations are accepted annually between Dec.1 and April 30. If you do not wish to cancel, yard-waste service will automatically renew for the next year. Yard-waste pickup should be at the curb by 6 a.m. on your regularly scheduled collection day.

Yard-waste includes leaves, grass clippings, or limbs and branches. Limbs and branches should not be more than 4 feet long, 18 inches in diameter, or weigh more than 40 pounds. Also, bundles should be tied with a natural twine or other biodegradable binding material. Yard-waste DOES NOT include dirt, sod, rock, concrete, asphalt, lumber, tree stumps or logs over 18 inches in diameter.

Holiday Collection Schedule

Trash and recycling collection only observes six major holidays each year: New Year's Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day and Christmas.

If one of the listed holidays occurs Monday through Friday, pickup days will occur one day later than normal (following the holiday). If the holiday falls on a Saturday or Sunday, the schedule will not be affected.

- For general questions relating to trash/recycling and yard waste, please call (636) 327-5102.
- For **issues or concerns** with your trash/recycling and yardwaste, please call (636) 639-2049.



Mission: Clean Stream

Each April, volunteers from St. Charles County and the communities of Cottleville, Dardenne Prairie, Lake Saint Louis, O'Fallon, St. Charles and Wentzville join with Greenway Network and Missouri River Relief to remove trash from local streams and lakes. Mission: Clean Stream started as a joint effort to pick up litter from publicly accessible creek areas. Today, Mission: Clean Stream has evolved into a challenge, or charge, for thousands to do some serious cleanup of the amount of trash in waterways across the county in just two hours. Watch for details on our website and Facebook page each spring. To learn more, call (636) 332-9236.



Utility Billing

Services are billed monthly and due 10 days after the bill date. Water charges are based on usage calculated by meter reads. Sewer for residential customers is based on the average water used over the four months of November, December, January and February. New customers will have their usage based on the average of all residents, until such history is established. Sanitation costs are consolidated with the water and sewer monthly bill.

Payment options for your utility account include automatic bank draft from your checking or savings account, automatic draft by credit card, mail-in payment, drop box, pay by phone with a credit card, or in person. Drop boxes are available at the Utility Service Center and Public Works,

and convenient drive-thru service is available at the Utility Service Center. You can also pay in-person at Public Works and City Hall. Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards, with no additional transaction fees.

Please contact the utility billing office at (636) 327-5102 with any questions, Monday-Friday between 8 a.m. - 5 p.m.

| Utility Service Center | Public Works | City Hall |
|------------------------|----------------|---------------------|
| (636) 639-2155 | (636) 327-5102 | (636) 327-5101 |
| 5 W. Pearce Blvd. | 200 E. 4th St. | 310 W. Pearce Blvd. |
| | | |

Building Permits

Building Permits are required to construct, modify or in some cases repair a structure. Work of a minor nature such as the changing of a faucet, does not require a permit. Any permit issued shall become invalid if the authorized work is suspended or abandoned for a period of six months. Many types of permits are available through the Building Division:

- ◆ Residential Permits (New Homes)
- ◆ Miscellaneous Permits to alter or add to a premises, including:
 - Accessory Building/Shed Permit
 - Deck Permit
 - Driveway Permit
 - Retaining Walls

- Swimming Pool/Hot Tub Permit
- Finished Basement Permit
- Fence Permit
- Demolition Permits
- Commercial Occupancy & Business License Application
- Sign Permits (Permanent & Temporary)
- Irrigation Permits (Sprinkler Systems also requires Backflow Permit)
- Backflow Permit (also requires a Miscellaneous Permit)

The Building Division is dedicated to provide thorough plan review and inspections, accurate and timely permit issuance, effective code enforcement and responsible customer satisfaction. Multiple services within the division are offered to residents pertaining to construction, maintenance, occupancy and grant administration. For questions, please call (636) 327-5102.



Community Development Block Grants

The City of Wentzville has accepted a grant from the United States Department of Housing and Urban Development (HUD), to conduct the Community Development Block Grant Program (CDBG) under Title I of the Housing and Community Development Act of 1974 as amended. The goal of the program is to provide financial assistance for the rehabilitation of private properties.

Through an allocation of CDBG funds from the federal government, the County funds a Home Improvement Loan Program, Emergency Repair Program, a Homeless Prevention Program (utility and rent assistance), and a Transportation Services Program. These programs are available to income-eligible residents living in the unincorporated St. Charles County, and the cities of Cottleville, Dardenne Prairie, Lake Saint Louis, St. Peters, Weldon Spring and Wentzville. Forms and more information can be found on our website at http://bit.ly/wentzvillebuildingdivision.

PARKS AND RECREATION



The City's Parks and Recreation Department provides many opportunities for people of all ages. Programs offered include fitness, sports leagues, cultural arts and enrichment classes. In addition, the Department offers special events throughout the year including the Hill of Thrills Soapbox Race, an Easter Egg Hunt, Holiday Night Lights and many more. From toddlers to senior citizens — we truly offer something for everyone!

The Parks and Recreation Department prides itself in keeping each park safe and beautiful for everyone to enjoy. Parks in the community feature playgrounds, picnic shelters, paved trails, ball fields, a fishing lake, swimming pools and many other outdoor amenities. Progress Park houses the Department's administrative offices, a gymnasium and fitness center, and Progress Park Center. The Center is a banquet hall facility that can be rented to host wedding receptions, birthday parties or other indoor festivities.

With year-round sports leagues for all ages, swimming lessons in the summer, specialized programming for seniors and more — you'll easily find something for yourself or a family member. Get active and stay active with Wentzville Parks and Recreation!



| Wentzville Parks & Recreation | G | Handicap Accessi | Playgrou | Ţ | Restroc | Water Founta | Pavili | Picnic Tak | Swimming P | Fish | Basketball Cou | Athletic Fie | Sand Volleyball | Ampithea | Nature A | Park Benc | | | |
|----------------------------------|---|------------------|----------|---|---------|--------------|--------|------------|------------|------|----------------|--------------|-----------------|----------|----------|-----------|--|--|--|
| Progress Park Rec Center & Pool | | | | | | | | | | | | | | | | | | | |
| 968 Meyer Rd. | | | 0 | | | O | | | | | | | | | | | | | |
| Splash Station Aquatic Center | | | | | | | | | | | | | | | | | | | |
| 1141 Peine Rd. | | | | | | | | | 0 | | | | | | | | | | |
| Rotary Park | | | | | | | | | | | | | | | | | | | |
| 2577 Meyer Rd. | | | | | | | | | | | | | | | |) | | | |
| Bicentennial Park | | | | | | | | | | | | | | | | | | | |
| 22 W. Pearce Blvd. | | | | | | | | | | | | | | | |) | | | |
| Green Lantern Senior Center | | | | | | | | | | | | | | | | | | | |
| 506 S. Linn Ave. | | | | | | | | | | | | | | | | | | | |
| Fireman's Park | | | | | | | | | | | | | | | | | | | |
| 203 W. Pearce Blvd. | | | | | | | | 0 | | | | 0 | | | |) | | | |
| Heartland Park | | 0 | | | | | | | | | | | | | | | | | |
| 100 William Dierberg Dr. | | | | | | | | | | | | | | 0 | | | | | |
| Memorial Park | | | | | | | | | | | | | | | | | | | |
| 1419 Kathleen Dr. | | | | | | | | | | | | | | | | | | | |
| Northview Nature Park | | | | | | | | | | | | | | | | | | | |
| 202 W. Northview | | | | | | | | | | | | | | | | | | | |
| Peruque Valley Park | | | | | | | | | | | | | | | 0 | | | | |
| (Coming Fall 2016!) | | | | | | | | | | | | | | | | | | | |

Parks & Recreation Hours of Operation

RECREATION CENTER*

Monday-Friday 6 a.m. - 9 p.m. 8 a.m. - 9 p.m. Saturday Sunday Noon - 8 p.m.

PROGRESS PARK POOL

Monday-Friday Noon-5:45 p.m. Saturday-Sunday 11a.m.-6 p.m.

SPLASH STATION AQUATIC CENTER Monday-Friday Noon-6:30 p.m. Saturday-Sunday 11 a.m.-7 p.m.

Please note: Pools are open Memorial Day through Labor Day each year, with some weekend-only hours.

On various holidays throughout the year, Progress Park Center may be closed or have a shortened schedule. For the up-to-date hours, please visit wentzvillemo.org or call (636) 332-9236.

Resident Card* Information

Resident cards enable Wentzville residents to access recreation facilities, recreation programs and classes at discounted resident prices. Cards can be purchased at Progress Park (968 Meyer Rd.) for \$5 per person. The resident card offers the following benefits:

- Early registration for programs (before nonresidents)
- One-time free admission to one Parks & Rec facility
- Free trees or seedlings at the annual Arbor Day Tree Giveaway (while supplies last)
- Reduced rates when reserving City facilities
- Reduced rates on annual passes and daily admission
- Reduced rates for annual outdoor pool passes and daily admission rates
- Discounts on many City-sponsored recreation programs and classes

To obtain a Wentzville Resident Card, you must present both proof of identity and proof of residency. Acceptable forms of ID, which MUST** show your current Wentzville address, include:

- Missouri Driver's License
- Missouri ID Card
- College Student ID Card
- Military ID Card

In addition, residents need one of the following with the same address as the photo ID:

- An unpaid utility bill
- A personal check with preprinted name and address
- A current auto or voter registration
- A current personal property tax statement
- The most recent income tax statement
- A current rental lease gareement

Resident and Nonresident Definitions

Wentzville residents are those living within the city limits of the City of Wentzville. City limits and Post Office boundaries are not the same, so it's possible to have a Wentzville address, vet live outside the city. A household annual pass consists of two adults and three children, 22 years of age or younger, living at the same address. Additional children may be added to a membership for \$25 per child (residents) or \$35 per child (nonresidents).

*Indoor facilities at Progress Park will be closed Sept. 6-11, 2016, for maintenance.

^{*} Resident Cards must be shown to obtain resident rates. ** If your photo ID does not show your current Wentzville address, you must provide a second proof of address along with your photo ID.

POLICE DEPARTMENT

The Wentzville Police Department is dedicated to delivering constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors and businesses in the City of Wentzville, while demanding the officers who serve and the staff that support do so with the utmost pride, unmatchable courage and unwavering integrity.

Wentzville Police Department | 1019 Schroeder Creek Blvd. | Wentzville, MO 63385

Emergency: 9-1-1 | Dispatch non-emergency line: (636) 327-5105 | Records: (636) 639-2113 | Booking: (636) 639-2108
Fax: (636) 327-5896 | General Email: police@wentzvillemo.org | Municipal Court: (636) 639-2193

Facebook: www.facebook.com/WentzvillePD | Twitter: @ WentzvillePD and @WentzvilleChief

The Wentzville Police Department (WPD) is comprised of 66 commissioned law enforcement professionals, along with 22 full time and several part time support-staff employees. Chief Kurt Frisz leads the agency which is comprised of two Divisions: support services and field operations. Major Paul West is the Assistant Chief of Police and commands support services and Captain Kevin Pyatt commands field operations.

The support services division consists of all supporting functions of the Police Department. Encompassed in this Division are the records section, communications center, special services section (traffic bureau, school resource officers, K-9, D.A.R.E., and animal control/park rangers), detective bureau, as well as all training, recruiting, public information and professional standards functions.

The field operations division is made up of all road patrol platoons, the corrections and reserve officers. Road patrol officers are the backbone of the WPD and serve the community at large by responding to a variety of calls for service, while combining a proactive approach to crime prevention by actively patrolling neighborhoods and business areas.

Be Safe!

From going to a new place, giving out your home address, or meeting someone you don't know, buying and selling online can sometimes be tricky. Wentzvillle residents now have a safer option when doing business through Craigslist or other similar marketplaces such as buy/sell/trade sites. Please note, the Wentzville Police Department (WPD) is not permitted by criminal justice systems to run serial numbers to ensure items being sold haven't been reported stolen.

WPD is happy to open its doors to those wishing to utilize its facility for exchanges. The Wentzville Law Enforcement Center is located at 1019 Schroeder Creek Blvd., and the lobby is open 24/7.

National Night Out

Each year, on the first Tuesday in August, residents from roughly 15,000 communities nationwide join together to send a message to criminals that they are organized and fighting back against crime. That night, residents are invited to turn on their porch lights, go outside and join with their neighbors in block parties, cookouts, flashlight walks and other activities. Making a point to meet and get to know your neighbors, can be a big step in combating crime. Visit the City's website at www.wentzvillemo.org for more information.

Animal Control

The Wentzville Police Department has two, full-time Animal Control Officers. To report complaints of animals at large, dog bites, barking dogs, vicious animals, or for other domesticated animal complaints or questions, please contact the Wentzville Police Department's Communications Division at (636) 327-5105. An email may also be sent to animalcontrol@wentzvillemo.org for issues that are non-emergency related or are not in progress. Please note, the email is only checked when the Animal Control Officers are on duty. Below are a few FAQs regarding animals in Wentzville. For more detailed information and additional FAQs, please visit http://bit.ly/wentzvilleanimalcontrol.

Are Electronic/Invisible/Underground Fences Allowed in Wentzville?

Yes, per City Ordinance 205.545.A.d. electronic fences are acceptable with restrictions.

Are there breed restrictions in Wentzville?

No, per City Ordinance, there are no breed-specific restrictions for canines within the city limits of Wentzville.

How Many Domesticated Animals May I Own?

Per City Ordinance 205.505, if you are not licensed to operate a kennel, you may only own three dogs, four cats, or four other domestic animals or a combination not to exceed 10.

Is There a Leash Law in Wentzville?

Yes. The City of Wentzville requires animals to be on a leash through the animal at large ordinance 205.545. If your animal is found at large, Animal Control will make every attempt to return the animal to the rightful owner.

What Do I Do if My Animal is Lost/Missing/Impounded?

If your animal is lost, missing or if you suspect it has been impounded for running at large, we encourage you to monitor the Department's Facebook or Twitter pages, as we post any photographs of animals that have been picked up by our officers and taken to the Pet Adoption Center. You'll need to contact the Pet Adoption Center at (636) 949-7387 to see if they have an animal matching the description of your pet.

If the Pet Adoption Center has your animal, you will need to respond to 4850 Mid Rivers Mall Drive, St. Peters, MO 63376 to retrieve your animal. The owner will be required to provide the following: positive identification of pet; proof of rabies vaccination; payment for required fees.

A municipal summons may also be issued and mailed to the animal owner. A court appearance may also be required and an additional fine may be imposed by the Municipal Judge.

COMMUNITY RESOURCES

PROPERTY TAXES

St. Charles County 201 N. Second St. St. Charles, MO 63301 (636) 949-7470 www.sccmo.org/261/Collector-of-Revenue

VOTING

St. Charles County Election Authority 397 Turner Blvd. St. Peters, MO 63376 (636) 949-7550 www.sccmo.org/410/Election-Authority

POST OFFICE

201 E. Allen St. Wentzville, MO 63385 (636) 327-3550 www.uspspostoffices.com/mo/wentzville/wentzville

LICENSE BUREAU

807-B E. Pearce Blvd. (636) 332-5909 www.dmv.com/mo/missouri/dmv-office/wentzville

ST. CHARLES CO. LIBRARY

Corporate Parkway Location

1200 Corporate Pkwy. (636) 332-8280 www.youranswerplace.org

Discovery Village Location

378 Shadow Pines Dr. (636) 332-6476 www.youranswerplace.org

SCHOOL DISTRICTS

Wentzville School District One Campus Drive Wentzville, MO 63385 (636) 327-3800 www.wentzville.k12.mo.us Fort Zumwalt School District 555 E. Terra Dr. O'Fallon, MO 63367 (636) 240-2072 www.fz.k12.mo.us

UTILITIES

TRASH & RECYCLING/WATER/SEWER

City of Wentzville (636) 639-2155, (636) 327-5102 or (636) 327-5101 www.wentzvillemo.org

ELECTRIC

Ameren Cuivre River (800) 552-7583 (636) 692-4700

GAS

Ameren Laclede (800) 552-7583 (800) 887-4173



et connected and stay up to date with City info and news, upcoming events, special announcements and more!

FOLLOW THE CITY OF WENTZVILLE

Facebook: www.facebook.com/Wentzville **Twitter:** https://twitter.com/WentzvilleMo

Instagram: https://instagram.com/wentzvillemo/

YouTube: https://www.youtube.com/user/wentzvillecity

LinkedIn: https://www.linkedin.com/company/city-of-wentzville

FOLLOW THE WENTZVILLE POLICE DEPARTMENT

Facebook: www.facebook.com/WentzvillePD **Twitter:** https://twitter.com/WentzvillePD **Twitter:** https://twitter.com/WentzvilleChief

FOLLOW WENTZVILLE PARKS & RECREATION

Facebook: www.facebook.com/wentzville.parks

Twitter: https://twitter.com/WentzParkRec

Go Mobile!

The City's mobile app allows residents to share concerns through their Apple or Android devices. Download the "Wentzville Concern Center" app today from the App Store or Google Play Store.

You can also report a concern through our website at www.wentzvillemo.org or by calling Customer Service at (636) 639-2121.

Sign up for W.I.N.D. Notifications

When you sign up for the Wentzville Important Notification Delivery (or W.I.N.D.) program, you can receive up-to-the-minute notifications and emergency announcements delivered right to your cell phone, email, home phone — or all three! You'll receive information about imminent threats to health and safety as well as alerts about severe weather, water outages, traffic issues and critical police activity. Signing up for the W.I.N.D. program is free and the information provided will only be used for emergencies and City announcements.

To sign up, please visit http://bit.ly/WINDprogram. You can also complete a form at City Hall. For more information, please call(636) 327-5101.









Single-Stream Recycling



Paper & Cardboard

Magazines Junk mail/envelopes Phone Books Cereal boxes **Paperback books** Milk cartons Non-foil gift wrap Paper egg cartons



NOT ACCEPTED

Waxy Paper **Newspaper Sleeves** **Items with Food** Plates/Napkins

Toilet Paper/Tissues Pet-soiled Paper



Glass (Empty and rinse)

Clear, brown and green glass





NOT ACCEPTED

Pyrex/Dinnerware

Mirrors

Light Bulbs



Metal

Aluminum, steel & tin:

Foil

Cans **Trays**

Iar lids

Empty, nonhazardous aerosols (oil, whipped cream, etc.)

NOT ACCEPTED

Large/scrap metal Items with food

Metal with other materials (i.e. plastic, rubber)

Plastic (Empty and rinse)

Buckets (up to five gallons) **Containers and lids**

Soda/water bottles, etc. Milk/juice jugs, detergent, etc. Butter tubs, six pack rings, etc. Yogurt cups, syrup, ketchup, etc.



NOT ACCEPTED

Plastic Bags Styrofoam

Tarps or Sheets Wrap or Film

Packing Peanuts Diapers