

Welcome to

WENTZVILLE



A Resource Guide for New Wentzville Residents

WELCOME FROM THE MAYOR



Wentzville is a vibrant city whose charm is exceeded only by the remarkable people who call it home. While times have changed, the friendliness and hospitality that recall a simpler era have not. In Wentzville, we enjoy a way of life that contains not only the charming characteristics of a small town, but all of the amenities of a dynamic suburban environment.

We're glad you have chosen to make our community yours. Our continued growth can be attributed to a dedicated and visionary City government and staff, coupled with involved community members and vibrant businesses working together to prepare Wentzville for the future.

Wentzville offers a unique quality of life, with convenient proximity to the St. Louis-metropolitan area and the benefits of a family-oriented community. Our exceptional City services and safety forces, excellent school system, and scenic parks and recreation areas ensure that Wentzville is a great place to live, work and explore.

~ Mayor Nick Guccione



Wentzville – named for Erasmus L. Wentz, who was responsible for the construction and building of the city's railroad line – has deep roots in St. Charles County. In 1795, frontiersman Daniel Boone, a pioneer and trailblazer from Kentucky, and his family were among the first Americans to settle in the county. They were followed by trappers and settlers from Virginia and Kentucky, who followed Boone to this area. During the 1830s, German craftsmen and farmers began to arrive, and, in turn, fostered the development of the county's communities.

In the mid 1850s, Wentzville's primary industry was growing tobacco. The original building of the Wentzville Tobacco Factory Company stood on E. Fourth Street. The tobacco industry declined in the late 1800s and many of the tobacco factories converted to flour mills. A few years later, in March of 1872, Wentzville was incorporated as a fourth-class city. Throughout its early years, Wentzville continually saw slow and steady growth. The dawn of the superhighway, which entered town from the west and north, set the stage for additional growth.

More than 100 years later, Wentzville was poised for more growth. In 1979, the Wentzville Crossings shopping center was completed. This was the first large shopping center development in the community. And, in 1980, the General Motors Corporation began construction of its largest and most modern auto assembly plant at the time.

The last 20 years, Wentzville has continued to embrace growth – with expanded thoroughfares, new residential and commercial growth, additional parks, as well as major expansions and extensions of public water and sewer infrastructure. In hopes of preserving its hometown feel, the City – while modern and proactive – has continued to hold fast to its roots.

CONTACT INFO

LOCATION	DEPARTMENTS
City Hall 310 W. Pearce Blvd. (636) 327-5101	Administration, City Clerk, Human Resources and Procurement
Public Works 200 E. 4th St. (636) 327-5102	Trash/Recycling, Streets, Water, Wastewater, Stormwater, Economic Development, Community Development, Code Enforcement, Building, and Planning and Zoning
Law Enforcement Center 1019 Schroeder Creek Blvd. (636) 327-5105 (Police) (636) 639-2193 (Courts)	Police and Municipal Court
Parks and Recreation 968 Meyer Rd. (636) 332-9236	Parks Administration, Parks Maintenance
Utility Service Center 5 W. Pearce Blvd. (636) 639-2155	Finance, Utility Payments (drive-thru only; no lobby service)

We are so glad you are now part of our great city. We offer a number of programs and services designed to enhance the quality of life of our residents, and we hope you will feel right at home!

The City cares about the people, business owners and thought leaders that make up our community. With that in mind, feel free to **contact us** with any questions or concerns. For additional, in-depth information please visit **www.wentzvillemo.org**. The website features information on many City services, details about upcoming meetings and events, and more.



The City of Wentzville has a Council-Administrator form of government as set forth in Chapter 79 of the Revised Statutes of Missouri. The Board of Aldermen is comprised of six members, two from each of the three wards. Board members serve staggered two-year terms and are responsible for determining policy, enacting ordinances and authorizing expenditures.

The Mayor is elected at-large for a four-year term. The responsibilities of the Mayor include serving as the chief executive officer of the City, attending and presiding over Board of Aldermen meetings, veto powers over legislation and appointing members to various boards and commissions.



Mayor Nick Guccione
Nick.Guccione@wentzvillemo.org
(636) 639-0354



Alderman, Ward 1
Bryan Harr
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(636) 466-6006



Alderman, Ward 1
Robert Hussey
Robert.Hussey@wentzvillemo.org
(636) 357-1934



Alderman, Ward 2
Brittany Gillett
Brittany.Gillett@wentzvillemo.org
(636) 466-2006



Alderman, Ward 2
Michael Rhoades
Michael.Rhoades@wentzvillemo.org
(636) 357-4780



Alderman, Ward 3
Matt Swanson
Matt.Swanson@wentzvillemo.org
(636) 795-0195



Alderman, Ward 3
Linda Wright
Linda.Wright@wentzvillemo.org
(636) 357-4997

The City of Wentzville has a number of advisory boards and commissions comprised of volunteers from within the community who serve without compensation.

Generally, these commissions make recommendations to the Mayor and Board of Aldermen regarding actions and policies affecting municipal government, City departments and the community.

Citizens who desire to serve on a City board or commission may apply by contacting the City Clerk's office at (636) 327-5101 or by completing the Boards and Commissions application and forwarding it to the City Clerk's office at: 310 W. Pearce Blvd., Wentzville, MO 63385. You can download a copy of the application online at bit.ly/board-application.

For upcoming meeting dates and times, select "All Events" on the City's website at www.wentzvillemo.org.

CURRENT BOARDS & COMMISSIONS

Board of Adjustment

Board of Appeals

Citizen Recognition Award Committee

Downtown Committee

Economic Development Council

Parks and Recreation Board

Planning and Zoning Commission

Stormwater Committee

The Park Board at the Peruque Valley Park Ribbon-Cutting Ceremony.



Trash & Recycling

The City contracts residential trash, recycling and yard waste collection through Wilson Waste Systems. Collection costs are consolidated with the water and sewer service monthly bill.

The services include weekly trash and recycling pickup and seasonal yard-waste pickup. All weekly items are collected on the same day in their own separate containers. Items should be placed at the curb by 6 a.m. on your scheduled collection day. (See the back cover for accepted recyclable items.)

Large-Item Pickup

You can schedule a special pickup for large items such as furniture, drywall, carpet, mattresses, refrigerators, TVs, bicycles or construction materials. There is a charge of \$18.25 per item for these large-item pickups. Pickups must be scheduled 2 days in advance. To schedule, please call (636) 639-2049 or (636) 639-2155.

Wentzville offers free large-item pickup during the first full week of May and the first full week in October each year. Check the website for upcoming dates. To participate in the free large-item pickup, place your large items at the curb by 6 a.m. on your regularly scheduled collection day. Please only four items per household. For basketball hoops, bicycles, fire pits and trash cans will not be picked up unless you call in two days before your pickup. The following items will not be accepted: tires, batteries, waste oil, wet paint, yard waste, concrete, bricks, railroad ties, any liquids, hot tubs, car or engine parts and items too heavy to be lifted by two people.

Yard-Waste Pickup

Yard-waste collections begin March 1 and continue through the last weekly pickup day in December. Cancellations are accepted annually between Dec.1 and April 30. If you do not cancel, yard-waste service will automatically renew for the next year. Yard-waste should be placed at the curb by 6 a.m.

Yard waste includes leaves, grass clippings, or limbs and branches. Limbs and branches should not be more than 4 feet long, 3 inches in diameter, or weigh more than 40 pounds. Also, bundles should be tied with a natural twine or other biodegradable binding material. Yard-waste DOES NOT include dirt, sod, rock, concrete, asphalt, lumber, tree stumps or logs over 3 inches in diameter.

Holiday Collection Schedule

Trash and recycling collection only observes **six major holidays** each year: New Year’s Day, Memorial Day, Independence Day (July 4th), Labor Day, Thanksgiving Day and Christmas Day.

If one of the listed holidays occurs Monday through Friday, pickup days will occur one day later than normal (following the holiday). If the holiday falls on a Saturday or Sunday, the schedule will not be affected. To view the holiday schedule, please visit bit.ly/wentzville_holidayschedule.

- For **general questions** relating to trash/recycling and yard waste, please call (636) 327-5102.
- For **issues or concerns** with your trash/recycling and yardwaste, please call (636) 639-2049.



Mission: Clean Stream
 Each April, volunteers from St. Charles County and the communities of Cottleville, Dardenne Prairie, Lake Saint Louis, O’Fallon, St. Charles and Wentzville join with Greenway Network and Missouri River Relief to remove trash from local streams and lakes. Mission: Clean Stream started as a joint effort to pick up litter from publicly accessible creek areas. Today, Mission: Clean Stream has evolved into a challenge, or charge, for thousands to do some serious cleanup of the amount of trash in waterways across the county in just two hours. Watch for details on our website and Facebook page each spring. To learn more, please call (636) 332-9236 or visit bit.ly/MissionCleanStream.



Utility Billing

Services are billed monthly and due 10 days after the bill date. Water charges are based on usage calculated by meter reads. Sewer for residential customers is based on the average water used over the four months of November, December, January and February. New customers will have their usage based on the average of all residents, until such history is established. Sanitation costs are consolidated with the water and sewer monthly bill.

Payment options for your utility account include automatic bank draft from your checking or savings account, automatic draft by credit card, mail-in payment, drop box, pay-by-phone with a credit card, or in person. Drop boxes are available at the Utility Service Center and Public Works,

and convenient drive-thru service is available at the Utility Service Center. You can also pay in-person at Public Works and City Hall. Cash, check and money orders are accepted, as well as MasterCard, Visa, American Express and Discover cards. Please note, payments made with a credit or debit card will incur a 2% surcharge.

Please contact the utility billing office at (636) 639-2155 with any questions, Monday-Friday between 8 a.m. to 5 p.m.

Utility Service Center (636) 639-2155 5 W. Pearce Blvd.	Public Works (636) 327-5102 200 E. 4th St.	City Hall (636) 327-5101 310 W. Pearce Blvd.
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Building Permits

Building Permits are required to construct, modify or in some cases repair a structure. Work of a minor nature such as the changing of a faucet, does not require a permit. Any permit issued shall become invalid if the authorized work is suspended or abandoned for a period of six months. Many types of permits are available through the Building Division:

- ◆ Residential Permits (New Homes)
- ◆ Miscellaneous Permits to alter or add to a premises, including:
 - Accessory Building/Shed Permit
 - Deck Permit
 - Driveway Permit
 - Retaining Walls
 - Commercial Occupancy & Business License Application
 - Sign Permits (Permanent & Temporary)
 - Irrigation Permits (Sprinkler Systems - also requires Backflow Permit)
 - Backflow Permit (also requires a Miscellaneous Permit)
 - Swimming Pool/Hot Tub Permit
 - Finished Basement Permit
 - Fence Permit
 - Demolition Permits

The Building Division is dedicated to provide thorough plan review and inspections, accurate and timely permit issuance, effective code enforcement and responsible customer satisfaction. Multiple services within the division are offered to residents pertaining to construction, maintenance, occupancy and grant administration. For questions, please call (636) 327-5102.



Community Development Block Grants

The City of Wentzville has accepted a grant from the United States Department of Housing and Urban Development (HUD), to conduct the Community Development Block Grant Program (CDBG) under Title I of the Housing and Community Development Act of 1974 as amended. The goal of the program is to provide financial assistance for the rehabilitation of private properties.

Through an allocation of CDBG funds from the federal government, the County funds a Home Improvement Loan Program, Emergency Repair Program, a Homeless Prevention Program (utility and rent assistance), and a Transportation Services Program. These programs are available to income-eligible residents living in the unincorporated St. Charles County, and the cities of Cottleville, Dardenne Prairie, Lake Saint Louis, St. Peters, Weldon Spring and Wentzville. Forms and more information can be found on our website at bit.ly/wentzvillebuildingdivision.



The Vision of the Wentzville Parks and Recreation Department is to create and maintain unparalleled recreational opportunities and high-quality parks or public spaces, enhancing our quality of life, with exceptional service, programs and facilities for all who life, work and play in our community.

The City's Parks and Recreation Department provides many opportunities for people of all ages. Programs offered include fitness, sports leagues, cultural arts and enrichment classes. In addition, the Department offers special events throughout the year including the Hill of Thrills Soapbox Race, an Easter Egg Hunt, Holiday Night Lights and many more. From toddlers to senior citizens — we truly offer something for everyone!

The Parks and Recreation Department prides itself in keeping each park safe and beautiful for everyone to enjoy. Parks in the community feature playgrounds, picnic shelters, paved trails, ball fields, a fishing lake, swimming pools and many other outdoor amenities. Progress Park houses the Department's administrative offices, a gymnasium and fitness center, and Progress Park Center. The Center is a banquet hall facility that can be rented to host wedding receptions, birthday parties or other indoor festivities.

With year-round sports leagues for all ages, swimming lessons in the summer, specialized programming for seniors and more — you'll easily find something for yourself or a family member. Get active and stay active with Wentzville Parks and Recreation!



	Grills	Handicap Accessible	Playground	Trails	Restrooms	Water Fountains	Pavilions	Picnic Tables	Swimming Pool	Fishing	Basketball Courts	Athletic Fields	Sand Volleyball Pit	Amphitheater	Nature Area	Park Benches
Progress Park Rec Center & Pool 968 Meyer Rd.	●	●	●		●	●	●	●	●		●	●				●
Splash Station Aquatic Center 1141 Peine Rd.		●		●	●				●							
Rotary Park 2577 Meyer Rd.	●	●	●	●	●		●	●		●		●	●	●	●	●
Bicentennial Park 22 W. Pearce Blvd.																●
Green Lantern Senior Center 506 S. Linn Ave.		●														
Fireman's Park 203 W. Pearce Blvd.		●			●		●	●			●					●
Heartland Park 100 William Dierberg Dr.		●		●	●	●	●	●		●	●				●	●
Memorial Park 1419 Kathleen Dr.	●		●				●	●			●	●				●
Northview Nature Park 202 W. Northview															●	●
Peruque Valley Park 1335 S. Point Prairie Rd.		●		●	●	●	●	●				●			●	

Resident Card* Information

Resident cards enable Wentzville residents to access recreation facilities, recreation programs and classes at discounted resident prices. Cards can be purchased at Progress Park (968 Meyer Rd.) for \$5 per person. The resident card offers the following benefits:

- Early registration for programs (before nonresidents)
- One-time free admission to one Parks & Rec facility
- Free trees or seedlings at the annual Arbor Day Tree Giveaway (while supplies last)
- Reduced rates when reserving City facilities
- Reduced rates on annual passes and daily admission
- Reduced rates for annual outdoor pool passes and daily admission rates
- Discounts on many City-sponsored recreation programs and classes

To obtain a Wentzville Resident Card, you must present both proof of identity and proof of residency. Acceptable forms of ID, which MUST** show your current Wentzville address, include:

- Missouri Driver's License
- Missouri ID Card
- College Student ID Card
- Military ID Card

In addition, residents need one of the following with the same address as the photo ID:

- An unpaid utility bill
- A personal check with preprinted name and address
- A current auto or voter registration
- A current personal property tax statement
- The most recent income tax statement
- A current rental lease agreement

* Resident Cards must be shown to obtain resident rates. ** If your photo ID does not show your current Wentzville address, you must provide a second proof of address along with your photo ID.

Resident and Nonresident Definitions

Wentzville residents are those living within the city limits of the City of Wentzville. City limits and Post Office boundaries are not the same, so it's possible to have a Wentzville address, yet live outside the city. A household annual pass consists of two adults and three children, 22 years of age or younger, living at the same address. Additional children may be added to a membership for \$25 per child (residents) or \$35 per child (nonresidents).

Parks & Recreation Hours of Operation

RECREATION CENTER*

Monday-Friday 6 a.m. - 9 p.m.
Saturday 8 a.m. - 9 p.m.
Sunday Noon - 8 p.m.

PROGRESS PARK POOL

Monday-Friday Noon-5:45 p.m.
Saturday-Sunday 11 a.m.-6 p.m.

SPLASH STATION AQUATIC CENTER

Monday-Friday Noon-6:30 p.m.
Saturday-Sunday 11 a.m.-7 p.m.

Please note: Pools are open Memorial Day through Labor Day each year, with some weekend-only hours.

On various holidays throughout the year, Progress Park Center may be closed or have a shortened schedule. For the up-to-date hours, please visit wentzvillemo.org or call (636) 332-9236.

*Indoor facilities at Progress Park will be closed Sept. 5-10, 2017, for maintenance.

The Wentzville Police Department is dedicated to delivering constitutionally sound, superior law enforcement services with professionalism; ensuring citizens peacefully and safely enjoy their lives, building strong partnerships and relationships with residents, visitors and businesses in the City of Wentzville, while demanding the officers who serve and the staff that support do so with the utmost pride, unmatched courage and unwavering integrity.

Wentzville Police Department | 1019 Schroeder Creek Blvd. | Wentzville, MO 63385

Emergency: 9-1-1 | **Dispatch non-emergency line:** (636) 327-5105 | **Records:** (636) 639-2113 | **Booking:** (636) 639-2108
Fax: (636) 327-5896 | **General Email:** police@wentzvillemo.org | **Municipal Court:** (636) 639-2193

Facebook: www.facebook.com/WentzvillePD | **Twitter:** @WentzvillePD and @WentzvilleChief

The Wentzville Police Department (WPD) is comprised of 67 commissioned law enforcement professionals, along with 22 full-time and several part-time support-staff employees. Chief Kurt Frisz leads the agency, which has two Divisions: support services and field operations. Major Paul West is the Assistant Chief of Police and commands support services and Captain Kevin Pyatt commands field operations.

The Support Services Division consists of all supporting functions of the Police Department. This division includes the records division, communications center, traffic/K9/animal control, detective bureau, professional standards and special services. The Special Services unit is composed of the School Resource Officers and a DARE Officer. The Special Services Unit is tasked with many community outreach programs such as the Citizen's Police Academy, Teen Citizen Police Academy, National Night Out and Coffee with a Cop.

The Field Operations Division is made up of four road patrol platoons and corrections. Patrol officers are the backbone of the WPD and serve the community at large by responding to a variety of calls for service, while combining a proactive approach to crime prevention.

The WPD practices Community Oriented Policing. Our officers actively seek out opportunities to work with residents and visitors in our city. Police officers will check residences when the owners are away on vacation and often conduct extra patrols in areas where a resident has identified a specific need. Police Administration has identified the Law Enforcement Center as a "Safe Exchange Location" for our residents and visitors to have a place to come to, to conduct exchanges of property.

The WPD believes in the Regional Policing concept. We practice this by participating with, and providing manpower to, the St. Charles County Regional SWAT Team, the St. Charles County Hostage Negotiators Team and the St. Charles County Regional Drug Task Force. This regional initiative makes the City of Wentzville, as well as the rest of St. Charles County, a safer place to live.

The WPD Traffic Unit is tasked with traffic control in Wentzville neighborhoods, as well as the highways that traverse our corporate city limits. Traffic concerns are one of the biggest complaints received by the Department. The Traffic Unit is tasked with the deployment of traffic monitoring devices, as well as boots-on-the-ground enforcement efforts.

The Traffic Sergeant also supervises our Animal Control Officers and our Park Ranger. Animal Control Officers are tasked with investigating

all complaints concerning domesticated animals in our City. Animal Control Officers also assist the Park Ranger in patrolling our City parks.

The WPD has one K-9 Unit who is also assigned to the Traffic Sergeant. Our K-9, Enzo, is a trained German Shepherd who has had several successful deployments where drugs have been found.

The Wentzville Police Administration believes in continuing education for our officers. Technology has enhanced our training efforts. We have recently added a scenario-based shooting simulator and a robot to simulate a live-action, dynamic-training environment. This technology enhances our training opportunities and better prepares our officers to deal with critical incidents they may encounter.

All members of the WPD are committed to providing a safe community for our residents and visitors to live in and visit. Our successes are demonstrated in the way our community responds to and cares about our officers.



Get connected and stay up to date with City info and news, upcoming events, special announcements and more!

FOLLOW THE CITY OF WENTZVILLE

Facebook: www.facebook.com/Wentzville

Twitter: <https://twitter.com/WentzvilleMo>

Instagram: <https://instagram.com/wentzvillemo/>

YouTube: <https://www.youtube.com/user/wentzvillecity>

LinkedIn: <https://www.linkedin.com/company/city-of-wentzville>

FOLLOW THE WENTZVILLE POLICE DEPARTMENT

Facebook: www.facebook.com/WentzvillePD

Twitter: <https://twitter.com/WentzvillePD>

Twitter: <https://twitter.com/WentzvilleChief>

FOLLOW WENTZVILLE PARKS & RECREATION

Facebook: www.facebook.com/wentzville.parks

Twitter: <https://twitter.com/WentzParkRec>



Sign up for W.I.N.D. Notifications

When you sign up for the Wentzville Important Notification Delivery (or W.I.N.D.) program, you can receive up-to-the-minute notifications and emergency announcements delivered right to your cell phone, email, home phone — or all three! You'll receive information about imminent threats to health and safety as well as alerts about severe weather, water outages, traffic issues and critical police activity. Signing up for the W.I.N.D. program is free and the information provided will only be used for emergencies and City announcements.

To sign up, please visit bit.ly/WINDprogram, or complete a form at City Hall. For more information, please call (636) 327-5101.



RECYCLE MORE. TRASH LESS.

Wentzville makes it easy with single-stream recycling, so there's no need to bag or sort recyclables! You can put everything in the **YES** sections directly in your recycle cart.

YES!

PAPER AND CARDBOARD

- ✓ Magazines/Junk Mail/Envelopes
- ✓ Phonebooks/Paperback Books
- ✓ Cereal Boxes
- ✓ Milk cartons
- ✓ Non-foil giftwrap
- ✓ Paper egg cartons
- ✓ Soda cases

ALUMINUM, STEEL AND TIN

- ✓ Foil
- ✓ Cans
- ✓ Trays
- ✓ Jar lids
- ✓ Empty, nonhazardous aerosols (oil, whipped cream, etc.)



YES!

PLASTIC

- ✓ Buckets (up to 5 gallons)
- ✓ Containers and lids
- ✓ Soda/water bottles, etc.
- ✓ Milk/juice jugs, detergent, etc.
- ✓ Butter tubs, six pack rings, etc.
- ✓ Yogurt cups, syrup, ketchup, etc.

GLASS

- ✓ Clear, brown and green glass

DID YOU KNOW?

The average person generates more than **4 pounds of trash** every day!

The EPA estimates that **75% of the American waste stream is recyclable**, but in Wentzville we only recycle about **20% of it!***

Let's work to make a difference in our community!

RECYCLE MORE. TRASH LESS.

Learn more at www.wentzvillemo.org

*Statistics from www.dosomething.org.



NO!

PAPER AND CARDBOARD

- ✗ Waxy Paper
- ✗ Items with food
- ✗ Toilet paper/tissues
- ✗ Newspaper sleeves
- ✗ Plates/napkins
- ✗ Pet-soiled paper

GLASS

- ✗ Pyrex/dinnerware
- ✗ Mirrors
- ✗ Light bulbs

ALUMINUM, STEEL AND TIN

- ✗ Large/scrap metal
- ✗ Items with food
- ✗ Metal with other material
- ✗ Batteries

PLASTIC

- ✗ Plastic bags
- ✗ Styrofoam
- ✗ Tarps or sheets
- ✗ Wrap or film
- ✗ Packing peanuts
- ✗ Diapers
- ✗ Syringes

Also: No food, yard waste or wood.

RECYCLE MORE.

TRASH LESS.