

Section 4:
Tabular Data

Q1. OVERALL SATISFACTION WITH CITY SERVICES: Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below.

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1-1. Overall quality of police services	36.7%	41.9%	12.3%	1.6%	0.9%	6.6%
Q1-2. Overall maintenance of City streets	19.1%	48.3%	18.1%	10.4%	3.4%	0.7%
Q1-3. Overall maintenance of City buildings and facilities	21.2%	43.9%	20.3%	1.8%	0.4%	12.4%
Q1-4. Overall enforcement of City codes and ordinances for buildings and housing	16.9%	37.7%	23.1%	8.4%	2.3%	11.6%
Q1-5. Overall quality of customer services you receive from City employees	28.7%	42.1%	15.5%	2.5%	1.0%	10.1%
Q1-6. Overall quality of storm water run off/storm water management system	23.2%	42.8%	18.9%	4.7%	3.4%	7.0%
Q1-7. Overall flow of traffic and congestion management in the City	10.1%	34.0%	26.1%	21.6%	7.8%	0.4%

WITHOUT DON'T KNOW

Q1. OVERALL SATISFACTION WITH CITY SERVICES: Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the services listed below. (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1-1. Overall quality of police services	39.2%	44.9%	13.2%	1.7%	0.9%
Q1-2. Overall maintenance of City streets	19.2%	48.7%	18.2%	10.5%	3.4%
Q1-3. Overall maintenance of City buildings and facilities	24.2%	50.2%	23.1%	2.0%	0.5%
Q1-4. Overall enforcement of City codes and ordinances for buildings and housing	19.1%	42.7%	26.1%	9.5%	2.7%
Q1-5. Overall quality of customer services you receive from City employees	32.0%	46.8%	17.3%	2.8%	1.1%
Q1-6. Overall quality of storm water run off/storm water management system	24.9%	46.1%	20.3%	5.0%	3.6%
Q1-7. Overall flow of traffic and congestion management in the City	10.2%	34.2%	26.2%	21.6%	7.8%

Q2. Which THREE of the items listed in Question 1 above do you think should receive the most emphasis from City leaders over the next TWO years?

<u>Q2. Most emphasis</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	76	11.1 %
Overall maintenance of City streets	119	17.3 %
Overall maintenance of City buildings and facilities	15	2.2 %
Overall enforcement of City codes and ordinances for buildings and housing	49	7.1 %
Overall quality of customer service you receive from City employees	9	1.3 %
Overall quality of storm water run off/storm water management system	33	4.8 %
Overall flow of traffic and congestion management in the City	323	47.1 %
None chosen	62	9.0 %
Total	686	100.0 %

Q2. Which THREE of the items listed in Question 1 above do you think should receive the most emphasis from City leaders over the next TWO years?

<u>Q2. 2nd most emphasis</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	48	7.0 %
Overall maintenance of City streets	180	26.2 %
Overall maintenance of City buildings and facilities	28	4.1 %
Overall enforcement of City codes and ordinances for buildings and housing	66	9.6 %
Overall quality of customer service you receive from City employees	25	3.6 %
Overall quality of storm water run off/storm water management system	63	9.2 %
Overall flow of traffic and congestion management in the City	129	18.8 %
None chosen	147	21.4 %
Total	686	100.0 %

Q2. Which THREE of the items listed in Question 1 above do you think should receive the most emphasis from City leaders over the next TWO years?

<u>Q2. 3rd most emphasis</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	76	11.1 %
Overall maintenance of City streets	101	14.7 %
Overall maintenance of City buildings and facilities	39	5.7 %
Overall enforcement of City codes and ordinances for buildings and housing	75	10.9 %
Overall quality of customer service you receive from City employees	31	4.5 %
Overall quality of storm water run off/storm water management system	60	8.7 %
Overall flow of traffic and congestion management in the City	66	9.6 %
None chosen	238	34.7 %
Total	686	100.0 %

SUM OF TOP THREE CHOICES

Q2. Which THREE of the items listed in Question 1 above do you think should receive the most emphasis from City leaders over the next TWO years? (sum of top three)

<u>Q2. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
Overall quality of police services	200	29.2 %
Overall maintenance of City streets	400	58.3 %
Overall maintenance of City buildings and facilities	82	12.0 %
Overall enforcement of City codes and ordinances for buildings and housing	190	27.7 %
Overall quality of customer service you receive from City employees	65	9.5 %
Overall quality of storm water run off/storm water management system	156	22.7 %
Overall flow of traffic and congestion management in the City	518	75.5 %
None chosen	66	9.6 %
Total	1677	

Q3. Several items that may influence your perception of the City of Wentzville are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor":

(N=686)

	Excellent	Good	Neutral	Below average	Poor	Don't know
Q3-1. Overall quality of services provided by the City of Wentzville	25.8%	53.0%	15.5%	1.9%	0.4%	3.4%
Q3-2. Overall value that you receive for your City tax dollars and fees	12.7%	44.7%	25.6%	11.3%	2.5%	3.2%
Q3-3. Overall image of the City	26.0%	54.0%	13.0%	5.3%	1.0%	0.7%
Q3-4. How well the City is planning growth	18.0%	40.0%	24.2%	9.2%	2.8%	5.7%
Q3-5. Overall quality of life in the City	32.5%	51.2%	12.4%	2.6%	0.3%	1.0%
Q3-6. Overall feeling of safety in the City	40.1%	47.4%	9.6%	1.6%	0.1%	1.0%
Q3-7. Quality of residential development in the City	22.3%	49.7%	19.9%	4.1%	1.2%	2.8%
Q3-8. Quality of commercial development in the City	20.2%	45.5%	21.7%	6.9%	2.3%	3.4%
Q3-9. Appeal as a place to retire	19.3%	31.0%	26.1%	9.7%	7.0%	6.9%
Q3-10. Overall appearance of the City	22.4%	54.2%	16.9%	4.5%	1.2%	0.7%

WITHOUT DON'T KNOW

Q3. Several items that may influence your perception of the City of Wentzville are listed below. Please rate your satisfaction with each item on a scale of 1 to 5 where 5 means "Excellent" and 1 means "Poor": (excluding don't know)

(N=686)

	Excellent	Good	Neutral	Below average	Poor
Q3-1. Overall quality of services provided by the City of Wentzville	26.7%	54.8%	16.1%	2.0%	0.5%
Q3-2. Overall value that you receive for your City tax dollars and fees	13.2%	46.1%	26.5%	11.6%	2.6%
Q3-3. Overall image of the City	26.1%	54.4%	13.1%	5.3%	1.0%
Q3-4. How well the City is planning growth	19.1%	42.5%	25.7%	9.8%	3.0%
Q3-5. Overall quality of life in the City	32.8%	51.7%	12.6%	2.7%	0.3%
Q3-6. Overall feeling of safety in the City	40.6%	47.9%	9.7%	1.6%	0.1%
Q3-7. Quality of residential development in the City	22.9%	51.1%	20.5%	4.2%	1.2%
Q3-8. Quality of commercial development in the City	20.9%	47.1%	22.4%	7.1%	2.4%
Q3-9. Appeal as a place to retire	20.8%	33.3%	28.0%	10.4%	7.5%
Q3-10. Overall appearance of the City	22.6%	54.6%	17.0%	4.6%	1.2%

Q4. Public Safety: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q4-1. The visibility of police in neighborhoods	23.8%	42.9%	19.7%	9.8%	1.8%	2.0%
Q4-2. The visibility of police in retail areas	21.5%	44.6%	24.6%	6.3%	0.4%	2.6%
Q4-3. The City's efforts to prevent crime	22.4%	43.3%	20.6%	2.7%	0.6%	10.5%
Q4-4. How quickly police respond to emergencies	24.2%	30.2%	14.4%	1.0%	0.6%	29.5%
Q4-5. Overall competency of Police Dept.	27.1%	39.7%	15.4%	1.6%	1.5%	14.7%
Q4-6. Overall attitude and behavior of Police Dept. personnel toward citizens	30.5%	37.8%	13.8%	2.9%	1.6%	13.5%
Q4-7. Enforcement of local traffic laws	22.5%	42.3%	19.0%	3.4%	1.5%	11.3%
Q4-8. The City's municipal court	10.8%	15.8%	19.1%	1.5%	0.4%	52.4%

WITHOUT DON'T KNOW

Q4. Public Safety: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q4-1. The visibility of police in neighborhoods	24.3%	43.8%	20.1%	10.0%	1.8%
Q4-2. The visibility of police in retail areas	22.1%	45.8%	25.2%	6.5%	0.5%
Q4-3. The City's efforts to prevent crime	25.0%	48.4%	23.0%	3.0%	0.7%
Q4-4. How quickly police respond to emergencies	34.4%	42.9%	20.4%	1.5%	0.8%
Q4-5. Overall competency of Police Dept.	31.8%	46.6%	18.0%	1.9%	1.7%
Q4-6. Overall attitude and behavior of Police Dept. personnel toward citizens	35.2%	43.7%	15.9%	3.4%	1.9%
Q4-7. Enforcement of local traffic laws	25.4%	47.7%	21.5%	3.8%	1.7%
Q4-8. The City's municipal court	22.6%	33.1%	40.2%	3.1%	0.9%

Q5. Which THREE of the public safety items listed in Question 4 above would you recommend receive the most emphasis from City leaders over the next TWO years?

<u>Q5. Most emphasis</u>	<u>Number</u>	<u>Percent</u>
The visibility of police in neighborhoods	152	22.2 %
The visibility of police in retail areas	44	6.4 %
The City's efforts to prevent crime	91	13.3 %
How quickly police respond to emergencies	32	4.7 %
Overall competency of Police Dept.	29	4.2 %
Overall attitude and behavior of Police Dept. personnel toward citizens	45	6.6 %
Enforcement of local traffic laws	28	4.1 %
The City's municipal court	15	2.2 %
None chosen	250	36.4 %
Total	686	100.0 %

Q5. Which THREE of the public safety items listed in Question 4 above would you recommend receive the most emphasis from City leaders over the next TWO years?

<u>Q5. 2nd most emphasis</u>	<u>Number</u>	<u>Percent</u>
The visibility of police in neighborhoods	75	10.9 %
The visibility of police in retail areas	73	10.6 %
The City's efforts to prevent crime	82	12.0 %
How quickly police respond to emergencies	50	7.3 %
Overall competency of Police Dept.	35	5.1 %
Overall attitude and behavior of Police Dept. personnel toward citizens	26	3.8 %
Enforcement of local traffic laws	23	3.4 %
The City's municipal court	10	1.5 %
None chosen	312	45.5 %
Total	686	100.0 %

Q5. Which THREE of the public safety items listed in Question 4 above would you recommend receive the most emphasis from City leaders over the next TWO years?

<u>Q5. 3rd most emphasis</u>	<u>Number</u>	<u>Percent</u>
The visibility of police in neighborhoods	34	5.0 %
The visibility of police in retail areas	62	9.0 %
The City's efforts to prevent crime	58	8.5 %
How quickly police respond to emergencies	35	5.1 %
Overall competency of Police Dept.	39	5.7 %
Overall attitude and behavior of Police Dept. personnel toward citizens	46	6.7 %
Enforcement of local traffic laws	41	6.0 %
The City's municipal court	13	1.9 %
None chosen	358	52.2 %
Total	686	100.0 %

SUM OF TOP THREE CHOICES

Q5. Which THREE of the public safety items listed in Question 4 above would you recommend receive the most emphasis from City leaders over the next TWO years? (sum of top three choices)

<u>Q5. Sum of Top 3 Choices</u>	<u>Number</u>	<u>Percent</u>
The visibility of police in neighborhoods	261	38.0 %
The visibility of police in retail areas	179	26.1 %
The City's efforts to prevent crime	231	33.7 %
How quickly police respond to emergencies	117	17.1 %
Overall competency of Police Dept.	103	15.0 %
Overall attitude and behavior of Police Dept. personnel toward citizens	117	17.1 %
Enforcement of local traffic laws	92	13.4 %
The City's municipal court	38	5.5 %
None chosen	255	37.2 %
Total	1393	

Q6. Using a scale of 1 to 4 where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations.

(N=686)

	Very safe	Somewhat safe	Somewhat unsafe	Very unsafe	Don't know
Q6-1. Walking alone in your neighborhood in general	78.7%	18.8%	2.0%	0.3%	0.1%
Q6-2. Walking alone in your neighborhood after dark	50.9%	36.0%	8.5%	2.5%	2.2%
Q6-3. Walking alone in your neighborhood during the day	87.2%	11.5%	0.9%	0.3%	0.1%
Q6-4. Walking alone in business areas after dark	33.9%	44.8%	12.8%	2.3%	6.1%
Q6-5. Walking alone in business areas during the day	73.6%	22.6%	1.6%	0.4%	1.8%

WITHOUT DON'T KNOW

Q6. Using a scale of 1 to 4 where 4 means "Very Safe" and 1 means "Very Unsafe," please rate how safe you feel in the following situations. (excluding don't know)

(N=686)

	Very safe	Somewhat safe	Somewhat unsafe	Very unsafe
Q6-1. Walking alone in your neighborhood in general	78.8%	18.8%	2.0%	0.3%
Q6-2. Walking alone in your neighborhood after dark	52.0%	36.8%	8.7%	2.5%
Q6-3. Walking alone in your neighborhood during the day	87.3%	11.5%	0.9%	0.3%
Q6-4. Walking alone in business areas after dark	36.1%	47.7%	13.7%	2.5%
Q6-5. Walking alone in business areas during the day	74.9%	23.0%	1.6%	0.4%

Q7. During the past 12 months, were you or anyone in your household the victim of any crime in Wentzville?

Q7. During the past 12 months were you a victim of any crime in Wentzville	Number	Percent
Yes	45	6.6 %
No	591	87.3 %
Don't know	41	6.1 %
Total	677	100.0 %

Q8. Sewer and Water Utilities and Storm Water Management: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q8-1. The clarity and taste of the tap water in your home	38.6%	45.3%	8.6%	3.7%	2.5%	1.3%
Q8-2. Water pressure in your home	35.2%	44.9%	9.2%	7.6%	2.5%	0.6%
Q8-3. Amount charged for water/sewer utilities	16.1%	42.8%	26.9%	11.1%	1.9%	1.2%
Q8-4. How easy your water/sewer bill is to understand	29.5%	50.6%	15.5%	1.3%	0.9%	2.2%
Q8-5. Drainage of rain water off City streets	22.1%	49.3%	15.7%	7.8%	2.8%	2.3%
Q8-6. Drainage of rain water off properties next to your residence	16.1%	39.5%	18.0%	14.5%	11.4%	0.6%
Q8-7. Adequacy of the sanitary sewer collection system	24.5%	49.0%	15.4%	1.3%	1.0%	8.8%
Q8-8. Adequacy of the water system	23.2%	54.0%	14.7%	1.2%	1.6%	5.3%

WITHOUT DON'T KNOW

Q8. Sewer and Water Utilities and Storm Water Management: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q8-1. The clarity and taste of the tap water in your home	39.1%	45.9%	8.7%	3.7%	2.5%
Q8-2. Water pressure in your home	35.4%	45.1%	9.3%	7.7%	2.5%
Q8-3. Amount charged for water/sewer utilities	16.3%	43.3%	27.3%	11.3%	1.9%
Q8-4. How easy your water/sewer bill is to understand	30.2%	51.7%	15.8%	1.3%	0.9%
Q8-5. Drainage of rain water off City streets	22.6%	50.5%	16.0%	7.9%	2.8%
Q8-6. Drainage of rain water off properties next to your residence	16.2%	39.7%	18.1%	14.6%	11.5%
Q8-7. Adequacy of the sanitary sewer collection system	26.8%	53.8%	16.9%	1.4%	1.1%
Q8-8. Adequacy of the water system	24.5%	57.1%	15.5%	1.2%	1.7%

Q9. City Maintenance/Public Works: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q9-1. Maintenance of major City streets	19.8%	53.4%	16.6%	7.5%	1.6%	1.2%
Q9-2. Maintenance of streets in your neighborhood	15.8%	35.8%	21.0%	18.0%	8.5%	0.9%
Q9-3. Maintenance of street signs and traffic signals	23.4%	56.0%	13.7%	4.1%	0.9%	1.9%
Q9-4. Maintenance of City buildings	18.9%	43.4%	18.7%	1.5%	0.3%	17.2%
Q9-5. Snow removal on major City streets	28.6%	53.7%	12.3%	4.0%	0.1%	1.3%
Q9-6. Snow removal on neighborhood streets	20.8%	47.1%	16.5%	12.2%	2.3%	1.0%
Q9-7. Overall cleanliness of streets/other public areas	24.7%	56.8%	13.9%	2.8%	0.7%	1.0%
Q9-8. Adequacy of City street lighting	20.2%	51.0%	17.7%	7.6%	1.8%	1.8%
Q9-9. Condition of City sidewalks	19.6%	48.3%	18.3%	6.3%	1.0%	6.4%
Q9-10. Landscaping of public areas along streets	21.6%	51.3%	17.6%	6.6%	0.9%	2.1%
Q9-11. Quality of street sweeping services	22.9%	43.1%	20.8%	3.4%	0.6%	9.2%
Q9-12. Mowing and trimming of City Parks	28.7%	47.2%	12.9%	0.1%	0.1%	10.9%

WITHOUT DON'T KNOW

Q9. City Maintenance/Public Works: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q9-1. Maintenance of major City streets	20.0%	54.0%	16.8%	7.6%	1.6%
Q9-2. Maintenance of streets in your neighborhood	16.0%	36.1%	21.2%	18.2%	8.6%
Q9-3. Maintenance of street signs and traffic signals	23.8%	57.1%	13.9%	4.2%	0.9%
Q9-4. Maintenance of City buildings	22.8%	52.5%	22.6%	1.8%	0.4%
Q9-5. Snow removal on major City streets	29.0%	54.4%	12.5%	4.0%	0.1%
Q9-6. Snow removal on neighborhood streets	21.0%	47.6%	16.7%	12.3%	2.4%
Q9-7. Overall cleanliness of streets/other public areas	25.0%	57.4%	14.1%	2.8%	0.7%
Q9-8. Adequacy of City street lighting	20.6%	51.9%	18.0%	7.7%	1.8%
Q9-9. Condition of City sidewalks	21.0%	51.6%	19.6%	6.7%	1.1%
Q9-10. Landscaping of public areas along streets	22.0%	52.4%	18.0%	6.7%	0.9%
Q9-11. Quality of street sweeping services	25.2%	47.5%	22.9%	3.7%	0.6%
Q9-12. Mowing and trimming of City Parks	32.2%	53.0%	14.5%	0.2%	0.2%

Q10. Which THREE of the public works items listed in Question 9 above do you think should receive the most emphasis from City leaders over the next TWO Years?

Q10. Most emphasis	Number	Percent
Maintenance of major City streets	124	18.1 %
Maintenance of streets in your neighborhood	168	24.5 %
Maintenance of street signs and traffic signals	18	2.6 %
Maintenance of City buildings	12	1.7 %
Snow removal on major City streets	25	3.6 %
Snow removal on neighborhood streets	48	7.0 %
Overall cleanliness of streets/other public areas	15	2.2 %
Adequacy of City street lighting	37	5.4 %
Condition of City sidewalks	18	2.6 %
Landscaping of public areas along streets	16	2.3 %
Quality of street sweeping services	3	0.4 %
Mowing and Trimming of City Parks	1	0.1 %
None chosen	201	29.3 %
Total	686	100.0 %

Q10. Which THREE of the public works items listed in Question 9 above do you think should receive the most emphasis from City leaders over the next TWO Years?

Q10. 2nd most emphasis	Number	Percent
Maintenance of major City streets	64	9.3 %
Maintenance of streets in your neighborhood	89	13.0 %
Maintenance of street signs and traffic signals	31	4.5 %
Maintenance of City buildings	16	2.3 %
Snow removal on major City streets	26	3.8 %
Snow removal on neighborhood streets	55	8.0 %
Overall cleanliness of streets/other public areas	31	4.5 %
Adequacy of City street lighting	41	6.0 %
Condition of City sidewalks	39	5.7 %
Landscaping of public areas along streets	21	3.1 %
Quality of street sweeping services	1	0.1 %
Mowing and Trimming of City Parks	1	0.1 %
None chosen	271	39.5 %
Total	686	100.0 %

Q10. Which THREE of the public works items listed in Question 9 above do you think should receive the most emphasis from City leaders over the next TWO Years?

Q10. 3rd most emphasis	Number	Percent
Maintenance of major City streets	29	4.2 %
Maintenance of streets in your neighborhood	41	6.0 %
Maintenance of street signs and traffic signals	26	3.8 %
Maintenance of City buildings	14	2.0 %
Snow removal on major City streets	38	5.5 %
Snow removal on neighborhood streets	37	5.4 %
Overall cleanliness of streets/other public areas	24	3.5 %
Adequacy of City street lighting	49	7.1 %
Condition of City sidewalks	30	4.4 %
Landscaping of public areas along streets	27	3.9 %
Quality of street sweeping services	16	2.3 %
Mowing and Trimming of City Parks	14	2.0 %
None chosen	341	49.7 %
Total	686	100.0 %

SUM OF TOP THREE CHOICES

Q10. Which THREE of the public works items listed in Question 9 above do you think should receive the most emphasis from City leaders over the next TWO Years? (sum of top three choices)

Q10. Sum of Top 3 Choices	Number	Percent
Maintenance of major City streets	217	31.6 %
Maintenance of streets in your neighborhood	298	43.4 %
Maintenance of street signs and traffic signals	75	10.9 %
Maintenance of City buildings	42	6.1 %
Snow removal on major City streets	89	13.0 %
Snow removal on neighborhood streets	140	20.4 %
Overall cleanliness of streets/other public areas	70	10.2 %
Adequacy of City street lighting	127	18.5 %
Condition of City sidewalks	87	12.7 %
Landscaping of public areas along streets	64	9.3 %
Quality of street sweeping services	20	2.9 %
Mowing and Trimming of City Parks	16	2.3 %
None chosen	204	29.7 %
Total	1449	

Q11. Trash Service: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q11-1. Residential trash services	49.6%	40.8%	5.0%	2.3%	0.6%	1.8%
Q11-2. Recycling services	49.6%	39.4%	5.7%	1.8%	0.7%	2.8%
Q11-3. Yard waste removal services	30.8%	25.4%	11.4%	2.1%	1.2%	29.1%

WITHOUT DON'T KNOW

Q11. Trash Service: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q11-1. Residential trash services	50.4%	41.5%	5.1%	2.4%	0.6%
Q11-2. Recycling services	51.1%	40.5%	5.9%	1.8%	0.8%
Q11-3. Yard waste removal services	43.4%	35.8%	16.1%	2.9%	1.7%

Q12. City Communications: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q12-1. The availability of information about City programs and services	30.1%	49.9%	12.5%	3.1%	0.1%	4.4%
Q12-2. City's efforts to keep you informed about local issues	26.1%	47.1%	17.9%	4.8%	0.6%	3.5%
Q12-3. How open the City is to public involvement and input from residents	19.4%	35.6%	23.6%	3.8%	1.0%	16.6%
Q12-4. The quality of social media	13.9%	28.3%	22.8%	2.8%	0.4%	31.7%
Q12-5. The quality of the City's website	16.0%	32.8%	25.4%	5.6%	1.0%	19.1%
Q12-6. The content of the City's newsletter	25.7%	49.9%	17.6%	1.6%	0.3%	4.8%
Q12-7. How well the City's communications meet your needs	20.5%	46.6%	22.0%	3.7%	0.9%	6.3%

WITHOUT DON'T KNOW

Q12. City Communications: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q12-1. The availability of information about City programs and services	31.4%	52.1%	13.0%	3.2%	0.2%
Q12-2. City's efforts to keep you informed about local issues	27.1%	48.8%	18.5%	5.0%	0.6%
Q12-3. How open the City is to public involvement and input from residents	23.2%	42.7%	28.3%	4.6%	1.2%
Q12-4. The quality of social media	20.4%	41.4%	33.4%	4.1%	0.7%
Q12-5. The quality of the City's website	19.8%	40.5%	31.5%	6.9%	1.3%
Q12-6. The content of the City's newsletter	27.0%	52.5%	18.5%	1.7%	0.3%
Q12-7. How well the City's communications meet your needs	21.9%	49.8%	23.5%	3.9%	0.9%

Q13. What are your primary sources for information about community activities and services?

(N=686)

	Yes	No
Q13-1. Bimonthly Newsletter	70.6%	29.4%
Q13-2. www.wentzvillemo.org	31.2%	68.8%
Q13-3. Monthly insert in utility bill	58.6%	41.4%
Q13-4. Social media/Facebook	23.0%	77.0%
Q13-5. Signage/printed material from City	22.0%	78.0%
Q13-6. Neighborhood/Ward meetings	2.8%	97.2%
Q13-7. Parks & Recreation brochure	55.5%	44.5%
Q13-8. Other	2.5%	97.5%

Q13. Other:

Q13. Other	Number
Bi-Weekly Friday Local Newspaper	1
Chamber of commerce	1
Coffee w/mayor	1
Don't Look	1
Friends with mayor on Facebook	1
Kids	1
Newstime	1
Our city council person	1
St Charles County Mo scanner traffic	1
Talking to friends	1
WMSA meetings	1
Wentzville journal	1
Word of mouth	3
WSD	1

Q14. City Property Maintenance Codes: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q14-1. Enforcing the clean up of litter and debris on private property	12.8%	31.1%	22.9%	11.2%	4.0%	18.0%
Q14-2. Enforcing the mowing and trimming of lawns on private property	12.6%	29.0%	25.1%	14.0%	4.7%	14.6%
Q14-3. Enforcing the maintenance of residential property	11.9%	29.2%	24.8%	14.2%	4.3%	15.6%
Q14-4. Enforcing the maintenance of business property	14.7%	36.1%	23.5%	3.7%	1.0%	20.9%
Q14-5. Enforcing codes designed to protect public safety	14.6%	35.4%	22.3%	2.9%	1.3%	23.5%

WITHOUT DON'T KNOW

Q14. City Property Maintenance Codes: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q14-1. Enforcing the clean up of litter and debris on private property	15.6%	37.9%	27.9%	13.7%	4.9%
Q14-2. Enforcing the mowing and trimming of lawns on private property	14.8%	33.9%	29.4%	16.4%	5.5%
Q14-3. Enforcing the maintenance of residential property	14.2%	34.6%	29.4%	16.8%	5.1%
Q14-4. Enforcing the maintenance of business property	18.7%	45.7%	29.7%	4.7%	1.3%
Q14-5. Enforcing codes designed to protect public safety	19.1%	46.2%	29.1%	3.9%	1.7%

Q15. Economic Development: Using a five-point scale where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas.

(N=686)

	Much too slow	Too slow	Just right	Too fast	Much too fast	Don't know
Q15-1. Office development	2.5%	14.9%	48.5%	2.4%	1.3%	30.4%
Q15-2. Retail development	2.7%	15.1%	57.9%	8.9%	2.8%	12.6%
Q15-3. Single-family residential development	1.3%	5.6%	53.8%	18.9%	7.6%	12.8%
Q15-4. Downtown redevelopment	16.2%	37.8%	28.3%	0.9%	0.3%	16.5%
Q15-5. Multi-family residential development	1.8%	5.7%	37.8%	14.4%	12.1%	28.3%

WITHOUT DON'T KNOW

Q15. Economic Development: Using a five-point scale where 5 means "Much Too Slow" and 1 means "Much Too Fast," please rate the City's current pace of development in each of the following areas. (excluding don't know)

(N=686)

	Much too slow	Too slow	Just right	Too fast	Much too fast
Q15-1. Office development	3.6%	21.4%	69.7%	3.4%	1.9%
Q15-2. Retail development	3.1%	17.3%	66.3%	10.2%	3.2%
Q15-3. Single-family residential development	1.5%	6.5%	61.7%	21.6%	8.7%
Q15-4. Downtown redevelopment	19.4%	45.3%	33.9%	1.1%	0.4%
Q15-5. Multi-family residential development	2.5%	7.9%	52.7%	20.1%	16.8%

Q16. Which of the following goods and services do you typically purchase outside of Wentzville?

(N=686)

	Yes	No
Q16-1. Clothing	52.0%	48.0%
Q16-2. Home furnishings	65.2%	34.8%
Q16-3. Banking	14.1%	85.9%
Q16-4. Sporting goods	17.2%	82.8%
Q16-5. Groceries	20.3%	79.7%
Q16-6. Dine out/restaurants	45.3%	54.7%
Q16-7. Entertainment/movies; theater	27.1%	72.9%
Q16-8. Technology Equipment	21.6%	78.4%
Q16-9. Personal grooming	23.2%	76.8%
Q16-10. Other	3.9%	96.1%

Q16. Other.

Q16. Other	Number
Antique Stores	1
Auto	2
Books	1
Bowling and skating	1
Costco/YMCA family indoor pool	1
Day cleaning	1
Doctor	2
Doctor/hospital	1
Doctors and all medical appointments	1
Fun facilities for kids, bowling, laser tag, trampoline	1
Health Food	1
Medical services	1
Model supplies	1
Pet needs	1
Sports	1
Sushi	2
Vehicles	1
Vet services	1
We typically go to Lake St. Louis area due to look and congestion. Feels cleaner than the PKUY would like long johns silvers fish house	1

Q17. Which of the following types of businesses would you like to see more of in Wentzville?

(N=686)

	Yes	No
Q17-1. Restaurants	63.3%	36.7%
Q17-2. Retail	36.4%	63.6%
Q17-3. Office	15.2%	84.8%
Q17-4. Live Music Venues	44.2%	55.8%
Q17-5. Performing Arts/Theater	31.5%	68.5%
Q17-6. Manufacturing	22.4%	77.6%
Q17. Other	17.5%	82.5%

Q17. Other.

<u>Q17. Other</u>	<u>Number</u>
10203	1
A good seafood restaurant	1
ALDI	10
Aldi and dog park	1
Aldi and indoor pool	1
ALDI and Shop n Save	3
Animal pound; Wentzville needs its own dog/cat rescue	1
Anything to attract quality people to this wonderful city	1
Auto	1
Bagel Shop/Bakery	1
Bass Pro Shop	1
Bowling	6
Bowling, Putt Putt Golf	1
Bowling alley & Indoor pool	1
Bowling/Mini Golf Entertainment	1
Children's hospital	1
Clothing	2
Costco	2
Development needs to slow a bit	1
Entertainment	1
Family Activity center	1
Family arena like, St Charles has	1
Family entertainment	1
Family rec (bowling, skating, putt-putt golf, indoor swimming)	1
Family YMCA with indoor pool, warm water arthritis friendly	1
Fine dining	1
Furniture	3
Furniture /Clothing/Sports Venues	1
Goodwill Store/Salvation Army	1
Grocery	3
Hobby Lobby	1
Hobby Shop	1
Home furnishing/decor	1
Home furniture - Ashley's	1
Home goods	1
Hotel	2
I want a vibrant downtown similar to what Lee's Summit MO has done. It is a place that draws people.	1
Independent cafe/coffee shops, bookstore	1
Indoor swimming pool	2
Indoor pool and sports arena	1
Indoor pool, racquetball	1
Indoor rec facility to meet needs of our population, indoor pool	1
Indoor rock climbing facility/Lifetime Gym/Whole Foods/Lens Crafters	1
Sunglass Hut/Pottery Barn/Dillard's/Barnes & Nobles/East Asian Market	1
Jobs	1

Q17. Other.

<u>Q17. Other</u>	<u>Number</u>
Larger fitness complex	1
Local non-chain restaurants	1
Massage Envy/Nail Spas	1
Men's clothing store	1
Mini golf/go karts	1
More classes and activities for adults, especially for seniors	1
More corporate office space = more local jobs	1
New post office	1
New post office all in one facility	1
Non chain restaurants	2
Non smoking bar/restaurant	1
Nursing schools, police academy that accept FASA	1
Party places	1
Pet grooming	1
Place for young adults (under 21) to hang out	1
Pottery Barn/Large Antique Stores/Mall	1
Quality motels and conference centers	1
Recreation	1
Recreation facilities	1
Restaurants	1
Rock climbing	1
Roller rink and bowling alley	1
Seafood or Sit down buffet restaurant. Old Country buffet.	1
Shop N Save	1
Shop N Save/Steak house	1
shop n save grocery	1
skating rinks	1
sport venues	1
Sporting goods	1
Sports	1
Steak house	1
Summer concerts	1
Tech equipment	1
Trader Joe's	1
Trader Joes/Fresh Tyme/nicer facility for senior citizens with separate rooms for activities	1
Trader Joes/Whole Foods/Fresh Tyme	1
Trader Joes	3
Trader joes/small business for downtown redevelopment, menareds	1
Trails/dog parks/hiking trails	1
US Bank	1
Upscale restaurants	1
Veterinary services	1
Whole Food Store	1
YMCA	3
Year round clean/heated public lap pools	1

Q18. Several reasons for deciding where to live are listed below. On a scale of 1 to 4, where 4 is "Very Important" and 1 is "Not Important," how important was each reason in your decision to live in Wentzville?

(N=686)

	Very important	Somewhat important	Not sure	Not important
Q18-1. Sense of community	47.2%	40.0%	7.2%	5.6%
Q18-2. Quality of public schools	78.4%	11.3%	3.7%	6.6%
Q18-3. Employment opportunities	33.3%	33.7%	8.6%	24.4%
Q18-4. Types of housing	68.7%	25.1%	4.6%	1.6%
Q18-5. Quality of housing	80.9%	16.6%	1.8%	0.7%
Q18-6. Access to quality shopping	57.1%	33.2%	5.0%	4.7%
Q18-7. Proximity to where I work	32.4%	34.8%	5.9%	26.9%
Q18-8. Availability of parks/recreation opportunities	42.2%	40.9%	8.8%	8.1%
Q18-9. Proximity to family or friends	36.9%	38.8%	6.3%	17.9%
Q18-10. Safety and security	85.0%	12.7%	1.6%	0.7%
Q18-11. Central location	38.7%	38.4%	9.0%	13.9%
Q18-12. Cost of housing	68.8%	26.7%	3.5%	1.0%
Q18-13. Accessibility	54.9%	35.1%	5.3%	4.7%

Q19. Which THREE of the reasons listed in Question 18 above were the most important to you in choosing to live in Wentzville?

Q19. Most important	Number	Percent
Sense of community	24	3.5 %
Quality of public schools	213	31.0 %
Employment opportunities	11	1.6 %
Types of housing	52	7.6 %
Quality of housing	70	10.2 %
Access to quality shopping	5	0.7 %
Proximity to where I work	26	3.8 %
Availability of parks/recreation opportunities	2	0.3 %
Proximity to family or friends	44	6.4 %
Safety and security	62	9.0 %
Central location	9	1.3 %
Cost of housing	57	8.3 %
Accessibility	4	0.6 %
None chosen	107	15.6 %
Total	686	100.0 %

Q19. Which THREE of the reasons listed in Question 18 above were the most important to you in choosing to live in Wentzville?

Q19. 2nd most important	Number	Percent
Sense of community	32	4.7 %
Quality of public schools	75	10.9 %
Employment opportunities	15	2.2 %
Types of housing	46	6.7 %
Quality of housing	102	14.9 %
Access to quality shopping	20	2.9 %
Proximity to where I work	34	5.0 %
Availability of parks/recreation opportunities	13	1.9 %
Proximity to family or friends	32	4.7 %
Safety and security	105	15.3 %
Central location	14	2.0 %
Cost of housing	69	10.1 %
Accessibility	7	1.0 %
None chosen	122	17.8 %
Total	686	100.0 %

Q19. Which THREE of the reasons listed in Question 18 above were the most important to you in choosing to live in Wentzville?

Q19. 3rd most important	Number	Percent
Sense of community	31	4.5 %
Quality of public schools	46	6.7 %
Employment opportunities	17	2.5 %
Types of housing	31	4.5 %
Quality of housing	64	9.3 %
Access to quality shopping	27	3.9 %
Proximity to where I work	26	3.8 %
Availability of parks/recreation opportunities	23	3.4 %
Proximity to family or friends	36	5.2 %
Safety and security	109	15.9 %
Central location	23	3.4 %
Cost of housing	73	10.6 %
Accessibility	29	4.2 %
None chosen	151	22.0 %
Total	686	100.0 %

SUM OF TOP THREE CHOICES

Q19. Which THREE of the reasons listed in Question 18 above were the most important to you in choosing to live in Wentzville? (sum of top three choices)

Q19. Sum of Top 3 Choices	Number	Percent
Sense of community	87	12.7 %
Quality of public schools	334	48.7 %
Employment opportunities	43	6.3 %
Types of housing	129	18.8 %
Quality of housing	236	34.4 %
Access to quality shopping	52	7.6 %
Proximity to where I work	86	12.5 %
Availability of parks/recreation opportunities	38	5.5 %
Proximity to family or friends	112	16.3 %
Safety and security	276	40.2 %
Central location	46	6.7 %
Cost of housing	199	29.0 %
Accessibility	40	5.8 %
None chosen	108	15.7 %
Total	1786	

Q20. Customer Service: Have you contacted the City with a question, problem or complaint during the past year?

Q20. Contacted the City with a question, problem or complaint	Number	Percent
Yes	252	37.1 %
No	428	62.9 %
Total	680	100.0 %

Q20-2. Which City department did you contact most recently?

Q20-2. Which City department did you contact	Number
Admin	1
About A Street Sign	1
About water in a creek behind our house	1
Alderman	2
Animal Control	2
Building Permits	3
Building Deck Permit	1
Building Division	1
Building Inspection	1
Citizen Action Center	1
City Commercial Maintenance	1
City Hall	13
City Hall, Public Utilities	1
City Codes	1
City Hall & Mayor	1
City Maintenance/Public Works	1
City Office	1
City Services	1
Code Enforcement	7
Community Development, Spoke To Doug; very helpful	1
Complaint/Police	1
Construction	1
Customer Services To Report Neighbors Dog/Lawn	1
Development	1
Don't Remember	2
Emergency	1
Housing And Development Building Permit	1
Irrigation Testing Question	1
Mayor	1
Maintenance	1
Maintenance/Enforcement Property Grass/Trash	1
Mayor & Alderman	1

Q20-2. Which City Department Did You Contact Most Recently?

<u>Q20-2. Which City Department Did You Contact</u>	<u>Number</u>
Parks & Rec	16
Phone Lines, directed me to the right person	1
Planning	1
Planning/Water Issue From Neighbor House Draining In My Yard.	1
Planning/Permits	1
Police	32
Police Non-Emergency	2
Police Department & Fire	1
Problems/Prop Complaints	1
Property	1
Public Safety/Public Works	1
Public Works	50
Public Works Yard Water Issues	1
Public Works/Trash	1
Street Lighting	1
Sewer Drain Department	1
Sewers/Storm Drain	1
Streets	12
Street Curb Driveway	1
Street Dept	1
Street Lights	2
Street, Pothole Repair	1
Streets, Sewer	1
Rec/Putting Together Eggs For Hunt	1
Requested A Permit	1
T-ball Programming	1
Taxes on House	1
Traffic	1
Trash Service	8
Trash Pick-Up	1
Trash/Recycling	1
Utilities	7
Utility (Water Bill)	1
Vacant Lots Not Being Maintained	1
Waste Management	2
Water	8
Water Run Off Concern	1
Water Issue	1
Water Bill Questions	1
Water/Sewer	3
Water/Sewer Billing	1
Water/Trash	1
Yard/Road Work	1
Zoning	1

Q20-3. Several factors that might influence your perception of the quality of customer service you receive from City employees are listed below. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the customer service you received from the City department you listed in Q20-2.

(N=252)

	Very dissatisfied	Dissatisfied	Neutral	Satisfied	Very satisfied	Don't know
Q20-3. How easy the department was to contact	1.2%	4.8%	4.4%	42.2%	46.6%	0.8%
Q20-3. How courteously were you treated	1.6%	2.0%	10.4%	32.0%	52.8%	1.2%
Q20-3. Technical competence and knowledge of City employees who assisted you	3.2%	4.0%	12.4%	34.0%	43.2%	3.2%
Q20-3. Overall responsiveness of City employees to your request or concern	8.4%	12.4%	9.2%	22.3%	46.2%	1.6%

WITHOUT DON'T KNOW

Q20-3. Several factors that might influence your perception of the quality of customer service you receive from City employees are listed below. Using a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied", please rate your satisfaction with the customer service you received from the City department you listed in Q20-2. (excluding don't know)

(N=252)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q20-3. How easy the department was to contact	47.0%	42.6%	4.4%	4.8%	1.2%
Q20-3. How courteously were you treated	53.4%	32.4%	10.5%	2.0%	1.6%
Q20-3. Technical competence and knowledge of City employees who assisted you	44.6%	35.1%	12.8%	4.1%	3.3%
Q20-3. Overall responsiveness of City employees to your request or concern	47.0%	22.7%	9.3%	12.6%	8.5%

City of Wentzville 2016 DirectionFinder Survey Findings Report

Q21. Parks and Recreation: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q21-1. Maintenance of City parks	32.9%	47.7%	7.7%	1.5%	0.0%	10.2%
Q21-2. Number of City parks	24.0%	39.7%	15.1%	9.3%	3.2%	8.7%
Q21-3. Walking and biking trails in the City	15.1%	26.0%	22.3%	14.5%	6.2%	15.8%
Q21-4. City swimming pools	17.7%	31.9%	22.7%	6.4%	2.8%	18.5%
Q21-5. Indoor recreation facilities	7.9%	20.5%	24.8%	16.8%	8.6%	21.5%
Q21-6. Outdoor recreation facilities	13.7%	35.7%	24.6%	8.1%	1.6%	16.2%
Q21-7. Special events	10.4%	30.7%	28.9%	5.8%	1.6%	22.7%
Q21-8. The Senior Center	5.5%	9.6%	21.6%	1.3%	0.9%	61.0%
Q21-9. The City's recreation programs and classes	11.5%	29.6%	25.7%	3.1%	0.7%	29.3%
Q21-10. The City's adult sports programs	6.5%	20.8%	24.0%	2.8%	0.4%	45.4%
Q21-11. The City's youth sports programs	9.3%	23.6%	23.1%	3.7%	0.7%	39.6%
Q21-12. City's senior programs	4.8%	13.2%	21.0%	1.9%	0.9%	58.2%
Q21-13. Recreation classes offered for kids	8.7%	25.5%	24.3%	2.2%	0.1%	39.1%
Q21-14. Ease of registering for programs	13.0%	28.0%	21.7%	1.5%	0.7%	35.1%
Q21-15. Fees charged for recreation programs	9.3%	26.1%	23.5%	5.6%	2.1%	33.5%
Q21-16. Ease of reserving a field/facility	5.6%	13.9%	20.0%	1.9%	0.6%	57.9%
Q21-17. Safety at the City's Parks and Rec Facilities	23.1%	37.7%	14.6%	1.5%	0.0%	23.1%

WITHOUT DON'T KNOW

Q21. Parks and Recreation: For each of the items listed below, please rate your satisfaction on a scale of 1 to 5 where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (excluding don't know)

(N=686)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q21-1. Maintenance of City parks	36.7%	53.1%	8.6%	1.6%	0.0%
Q21-2. Number of City parks	26.2%	43.5%	16.6%	10.1%	3.5%
Q21-3. Walking and biking trails in theCity	17.9%	30.9%	26.5%	17.2%	7.4%
Q21-4. City swimming pools	21.7%	39.1%	27.9%	7.8%	3.4%
Q21-5. Indoor recreation facilities	10.0%	26.1%	31.6%	21.4%	11.0%
Q21-6. Outdoor recreation facilities	16.4%	42.6%	29.4%	9.7%	1.9%
Q21-7. Special events	13.4%	39.7%	37.4%	7.5%	2.1%
Q21-8. The Senior Center	14.1%	24.7%	55.5%	3.4%	2.3%
Q21-9. The City's recreation programs and classes	16.3%	41.8%	36.4%	4.4%	1.0%
Q21-10. The City's adult sports programs	12.0%	38.0%	44.0%	5.2%	0.8%
Q21-11. The City's youth sports programs	15.4%	39.0%	38.2%	6.1%	1.2%
Q21-12. City's senior programs	11.4%	31.7%	50.2%	4.6%	2.1%
Q21-13. Recreation classes offered for kids	14.4%	41.8%	39.9%	3.6%	0.2%
Q21-14. Ease of registering for programs	20.0%	43.1%	33.5%	2.3%	1.1%
Q21-15. Fees charged for recreation programs	14.0%	39.2%	35.3%	8.4%	3.1%
Q21-16. Ease of reserving a field/facility	13.4%	33.1%	47.5%	4.6%	1.4%
Q21-17. Safety at the City's Parks and Rec Facilities	30.1%	49.0%	19.0%	1.9%	0.0%

Q22. Which THREE of the parks and recreation items listed in Question 21 above do you think should receive the most emphasis from City leaders over the next TWO years?

Q22. Most emphasis	Number	Percent
Maintenance of City parks	55	8.0 %
Number of City parks	46	6.7 %
Walking and biking trails in the City	66	9.6 %
City swimming pools	32	4.7 %
Indoor recreation facilities	79	11.5 %
Outdoor recreation facilities	8	1.2 %
Special events	17	2.5 %
The Senior Center	12	1.7 %
The City's recreation programs and classes	5	0.7 %
The City's adult sports programs	6	0.9 %
The City's youth sports programs	18	2.6 %
City's senior programs	8	1.2 %
Recreation classes offered for kids	4	0.6 %
Ease of registering for programs	3	0.4 %
Fees charged for recreation programs	27	3.9 %
Ease of reserving a field/facility	6	0.9 %
Safety at the City's Parks and Rec Facilities	30	4.4 %
None chosen	264	38.5 %
Total	686	100.0 %

Q22. Which THREE of the parks and recreation items listed in Question 21 above do you think should receive the most emphasis from City leaders over the next TWO years?

Q22. 2nd most emphasis	Number	Percent
Maintenance of City parks	28	4.1 %
Number of City parks	31	4.5 %
Walking and biking trails in the City	71	10.3 %
City swimming pools	30	4.4 %
Indoor recreation facilities	53	7.7 %
Outdoor recreation facilities	22	3.2 %
Special events	22	3.2 %
The Senior Center	10	1.5 %
The City's recreation programs and classes	15	2.2 %
The City's adult sports programs	5	0.7 %
The City's youth sports programs	18	2.6 %
City's senior programs	19	2.8 %
Recreation classes offered for kids	4	0.6 %
Ease of registering for programs	8	1.2 %
Fees charged for recreation programs	13	1.9 %
Ease of reserving a field/facility	5	0.7 %
Safety at the City's Parks and Rec Facilities	17	2.5 %
None chosen	315	45.9 %
Total	686	100.0 %

Q22. Which THREE of the parks and recreation items listed in Question 21 above do you think should receive the most emphasis from City leaders over the next TWO years?

Q22. 3rd most emphasis	Number	Percent
Maintenance of City parks	22	3.2 %
Number of City parks	35	5.1 %
Walking and biking trails in the City	29	4.2 %
City swimming pools	22	3.2 %
Indoor recreation facilities	38	5.5 %
Outdoor recreation facilities	28	4.1 %
Special events	23	3.4 %
The Senior Center	9	1.3 %
The City's recreation programs and classes	5	0.7 %
The City's adult sports programs	8	1.2 %
The City's youth sports programs	10	1.5 %
City's senior programs	18	2.6 %
Recreation classes offered for kids	13	1.9 %
Ease of registering for programs	7	1.0 %
Fees charged for recreation programs	20	2.9 %
Ease of reserving a field/facility	7	1.0 %
Safety at the City's Parks and Rec Facilities	23	3.4 %
None chosen	369	53.8 %
Total	686	100.0 %

SUM OF TOP THREE CHOICES

Q22. Which THREE of the parks and recreation items listed in Question 21 above do you think should receive the most emphasis from City leaders over the next TWO years? (sum of top three choices)

Q22. Sum of Top 3 Choices	Number	Percent
Maintenance of City parks	105	15.3 %
Number of City parks	112	16.3 %
Walking and biking trails in the City	166	24.2 %
City swimming pools	84	12.2 %
Indoor recreation facilities	170	24.8 %
Outdoor recreation facilities	58	8.5 %
Special events	62	9.0 %
The Senior Center	31	4.5 %
The City's recreation programs and classes	25	3.6 %
The City's adult sports programs	19	2.8 %
The City's youth sports programs	46	6.7 %
City's senior programs	45	6.6 %
Recreation classes offered for kids	21	3.1 %
Ease of registering for programs	18	2.6 %
Fees charged for recreation programs	60	8.7 %
Ease of reserving a field/facility	18	2.6 %
Safety at the City's Parks and Rec Facilities	70	10.2 %
None chosen	266	38.8 %
Total	1376	

Q23. The City is interested in learning if Wentzville residents support historic preservation efforts in Downtown Wentzville. How supportive would you be of this future initiative?

Q23. Support of future initiative	Number	Percent
Very supportive	280	41.2 %
Somewhat supportive	213	31.3 %
Not sure	138	20.3 %
Not supportive	49	7.2 %
Total	680	100.0 %

Q24. The City would like to gauge resident interest regarding a year-round, all-inclusive yard-waste program. If launched, this program would provide yard-waste services year-round to all residents for \$4 a month (\$48 a year). Currently the program is offered 10 months a year only to residents who opt-in and the cost is \$9 a month (\$90 a year). How supportive would you be of this program?

Q24. Support of yard-waste program	Number	Percent
Very supportive	271	39.7 %
Somewhat supportive	107	15.7 %
Not sure	120	17.6 %
Not supportive	184	27.0 %
Total	682	100.0 %

Q24-2. Do you currently purchase the 10 month Yard Waste Service?

Q24-2. Currently purchase 10 month Yard Waste Service	Number	Percent
Yes	183	26.9 %
No	498	73.1 %
Total	681	100.0 %

Q25. Approximately how many years have you lived in the City of Wentzville?

Q25. Approximately how many years have lived in the City of Wentzville?	Number	Percent
Less than 5 years	220	32.2 %
5-10 years	198	28.9 %
11-20 years	212	31.0 %
More than 20 years	54	7.9 %
Total	684	100.0 %

Q26. What is your age?

Q26. What is your age?	Number	Percent
Under 35 years	157	23.5 %
35-44 years	198	29.6 %
45-54 years	110	16.4 %
55-64 years	94	14.1 %
65+ years	110	16.4 %
Total	669	100.0 %

Q27. How many in your household, counting yourself, are?

	Mean	Sum
Avg Household Size	3.22	2173
Q27. Under age 5	0.40	267
Q27. Ages 5-9	0.35	239
Q27. Ages 10-14	0.26	173
Q27. Ages 15-19	0.20	134
Q27. Ages 20-24	0.14	91
Q27. Ages 25-34	0.43	287
Q27. Ages 35-44	0.57	382
Q27. Ages 45-54	0.33	223
Q27. Ages 55-64	0.28	191
Q27. Ages 65-74	0.19	127
Q27. Ages 75+	0.09	59

Q28. Your gender:

Q28. Your gender	Number	Percent
Male	351	51.3 %
Female	333	48.7 %
Total	684	100.0 %